Visitation and Guest Policy

We encourage you to have family and friends visit you frequently. This policy is adopted under section 408.823, Florida Statutes (the "No Patient Left Alone Act"), and section 429.28, Florida Statutes (Resident Bill of Rights). The guest conduct rules in Section 6 are intended to protect all residents' quiet enjoyment of the Community and to assure that one resident's guests do not unduly burden other residents or interfere with the Community's programs. Nothing in those rules limits the visitation rights in Sections 1 through 3.

1. Visitation Rights

- The Community does not limit visiting hours, the length of visits, or the number of visitors. At a minimum, you may visit with any person of your choice at any time between 9:00 a.m. and 9:00 p.m.
- You may receive visitors regardless of their vaccination or immunization status. The Community does not require any visitor to provide proof of any vaccination or immunization.
- You may have consensual physical contact with your visitors.
- Because many of our residents prepare for bed at approximately 8:00 p.m., we recommend that visits take place between 9:00 a.m. and 9:00 p.m. ("Visitation Hours"). Requests for visits outside Visitation Hours should be made to the Administrator, and the Community will make provisions to extend visiting hours for caregivers, out-of-town guests, and in other similar situations. If additional staffing or overtime is required for a visit outside Visitation Hours, the resident may be charged for that cost; no charge will be made for visits during Visitation Hours or for essential caregiver visits under Section 2.

2. Essential Caregiver

- You may designate a family member, friend, guardian, or other individual as your essential caregiver, using the Essential Caregiver Designation form, available from the Administrator and on our website. You (or your legal representative) may change or revoke the designation at any time by notifying the Administrator in writing.
- The Community will allow in-person visitation by your essential caregiver for at least two (2) hours daily, in addition to any other visitation permitted under this policy.
- Your essential caregiver is not required to provide any care to you, and the Community will not require an essential caregiver to provide care.
- Your essential caregiver will be asked to follow the infection control and safety practices in Section 4 and to sign the acknowledgment on the designation form.

3. Circumstances in Which In-Person Visitation Is Always Allowed

In-person visitation is encouraged anytime you request it. In addition, unless you object, the Community will allow in-person visitation in all of the following circumstances:

(a) End-of-life situations.

(b) You were living with family before being admitted to the Community and are struggling with the change in environment and lack of in-person family support.

(c) You are making one or more major medical decisions.

(d) You are experiencing emotional distress or grieving the loss of a friend or family member who recently died.

(e) You need cueing or encouragement to eat or drink that was previously provided by a family member or caregiver.

(f) You used to talk and interact with others but are seldom speaking.

4. Infection Control and Safety

- For the protection of all residents and staff, visitors are asked not to visit if they have symptoms of a contagious disease or have reason to believe they have a contagious disease or have been exposed to one.
- Visitors are asked to complete a brief infection control screening and to follow basic infection control hygiene practices. Hand-washing and hand-sanitizing stations are available, and masks and other personal protective equipment are available on request. Staff will provide visitors with infection control education on request.
- Safety-related requirements for visitors, including screening and personal protective equipment, will not be more stringent than those established for the Community's staff.

5. Responsible Staff Member

The Administrator (or the Administrator's designee when the Administrator is not on site) is responsible for ensuring that staff follow this policy. Questions or concerns about visitation may be directed to the Administrator at (352) 474-2696.

6. Guest Conduct and Community Rules

- All guests must sign in and out at the front entrance when entering or leaving the Community.
- Children must be accompanied by an adult who is capable of supervising them at all times.
- Your guests are encouraged to accompany you to activities at the Community and to participate in those activities, provided that you (or your guests) pay any applicable fee for the activity.
- For their protection, your guests may not enter any rooms or other areas (such as the garage) where residents are not allowed access, may not enter other residents' rooms, and may not bathe or shower at the Community.
- Guests may not stay overnight in your room unless approved in advance by the Administrator for each instance. Your guests may not live in your room while you are absent from the Community.

- Laundry facilities at the Community are for the use of staff only. If your guest requires laundry services, please contact the Administrator; laundry services will be provided to guests for a fee.
- Your guests are welcome to accompany you to meals at the Community. Please give the Administrator at least two (2) hours' notice of guest meals (greater notice may be required for large parties, holiday meals and special events). If you host a large party, you will be responsible for the food costs and preparation.

7. Visitor Agreement and Suspension

- The Community may ask visitors, including essential caregivers, to agree in writing to follow this policy.
- Guests must conduct themselves in a manner that does not jeopardize the health or safety of others at the Community or interfere with their quiet enjoyment of the premises. A visitor who violates this policy may be asked to leave the premises, and the Community may suspend in-person visitation by that specific visitor. Depending on the circumstances, the Community may also contact local law enforcement. A suspension applies only to the visitor who violated the policy and does not limit your visits with anyone else.

8. Availability of This Policy

This policy is available from the homepage of the Community's website, genseniorliving.com, and is provided to the Agency for Health Care Administration with each licensure application and on request. The Agency for Health Care Administration may be contacted about visitation concerns at 1-888-419-3456.

The Generations Senior Living Visitation and Guest Policy is intended to comply with section 408.823, Florida Statutes, and section 429.28, Florida Statutes. In any case where a visitation practice or policy does not comply with those sections or other applicable law or regulation, the practice will be amended to comply.