BILL OF RIGHTS For Residents of Assisted Living Facilities

Residents of assisted living facilities shall not be deprived of any rights, benefits, or privileges guaranteed by law, the Constitution of the State of Florida, or the Constitution of the United States. (Section 429.28, Florida Statutes)

RESIDENTS HAVE THE RIGHT TO:

- Live in a safe and decent living environment, free from abuse and neglect;
- Be treated with dignity and respect and have your individuality and privacy honored;
- Use your own clothing and have personal property in your room;
- Freely send and receive mail, have access to a telephone, and receive visitors between 9:00 a.m. and 9:00 p.m. at a minimum;
- Participate in services and activities within the community;
- Manage your own finances;
- Share a room with your spouse;
- Be given opportunities to exercise and be outdoors regularly;
- Make your own personal decisions, exercise your civil liberties, and practice your own religion;
- Receive assistance with obtaining adequate and appropriate health care;
- Receive a written notice 45 days prior to relocation or termination of residency;
- Present grievances and recommend changes to the staff without fear of retaliation; and
- Present confidential complaints to the Long-Term Care Ombudsman Program, without fear that the identity of the subject residents or complainants will be disclosed and without fear of retaliation.

FLORIDA
OMBUDSMAN PROGRAM
ADVOCATING FOR QUALITY LONG-TERM CARE

1-888-831-0404

Services are free and confidential.

To learn more, visit
ombudsman.elderaffairs.org